INDIAN SCHOOL AL WADI AL KABIR

Class: XI	**Department: Commerce**
Subject:	**BUSINESS STUDIES**
A.Y. 2026 - 27	**Chapter 6: SOCIAL RESPONSIBILITY**

Q.no.	**OBJECTIVE TYPE QUESTIONS**
1	An enterprise must respect the laws of the country and pay taxes regularly and honestly. It must behave as a good citizen and act according to the well accepted values of the society. It must protect the natural environment. This is the company's responsibility towards_____. A. Shareholders B. Workers C. Consumers D. Government and community
2	It is argued that social responsibilities like pollution control and environmental protection are very costly and often require huge financial investments. In such circumstances, businessmen are likely to simply shift this burden of social responsibility by charging higher prices instead of bearing it themselves. Therefore, it is unfair to tax the consumers in the name of social responsibility. Identify the above-mentioned argument against social responsibility. A. Violation of profit maximisation objective B. Burden on consumers C. Lack of social skills D. Lack of broad public support
3	Ensuring safe return on investment and providing the shareholders with regular, accurate and full information about its working as well as schemes of future growth shows the organizations social responsibility towards _____. A. Consumers B. Shareholders C. Consumers D. Government and community
4	The word 'ethics has its origin in the Greek word 'ethics' which means- A. Law, rules B. Policy, law C. Norms, ideals D. Rules, policy
5	Ethics are based on A. political values B. moral values C. social values D. none of these
6	The relationship between business objectives, practices and the good of society comprises- A. business law B. business ethics

	C. business economics D. none of these
7	which of the following is not an example of business ethics- A. royalty B. honesty C. integrity D. law abiding
8	What is correct about ethical responsibility a. It is codified by law b. It is the behaviour of the firm that is expected by society c. It arises due to economic benefit of business d. None of the above
9	A company provides shareholders with regular, accurate information about its operations and future growth plans. It is fulfilling its responsibility towards: (a) Consumers (b) Workers (c) Government (d) Owners
10	The publication of a written document specifying an organisation's principles of conduct is an element of business ethics known as: (a) Measuring results (b) Top management commitment (c) Establishment of compliance mechanisms (d) Publication of a code
	DESCRIPTIVE TYPE QUESTIONS
1	GreenLeaf Industries manufactures household cleaning products. The company ensures that its products meet quality standards, pays employees fair wages and provides safe working conditions. It also installs waste-treatment equipment to prevent harmful chemicals from entering nearby water bodies. Although these measures involve additional expenditure, the company believes that responsible practices will strengthen public trust and support its long-term success. Answer the following questions: **1** Identify the concept reflected in the company's overall approach. **2** Explain any two arguments in favour of social responsibility illustrated in the case. **3** State one benefit of pollution control that GreenLeaf Industries may experience. **4** Identify one interest group towards which the company fulfils its responsibility by providing fair wages and safe working conditions.
2	Fresh Basket Ltd. sells packaged food products. During an internal inspection, the management discovers that some packages contain less quantity than the amount printed on their labels. The marketing department proposes continuing the practice to increase profit margins. However, the managing director rejects the proposal, orders corrective action and introduces regular audits. The company also publishes a written code of conduct and trains employees to follow ethical practices. Answer the following questions: 1. Identify the business value that the managing director is attempting to uphold. 2. Explain why the company's original practice is socially undesirable.

	3. Identify the element of business ethics represented by the publication of a written code of conduct. 4. Explain how regular audits can help the company implement ethical business practices.
3	Management of XYZ company provides opportunities to the employees for meaningful work. It also creates the right kind of working conditions so that it can win the cooperation of workers. The enterprise also respects the democratic rights of the workers to form unions**.** It Supplies of right quality and quantity of goods and services to consumers at reasonable prices. They also provide right information about the product. They provide the shareholders with regular, accurate and full information about its working as well as schemes of future growth. Identify the responsibility of business towards different interest groups from the information given above.
4	Sunrise Enterprises has earned substantial profits over the years. Its management now plans to expand its contribution to society. The company ensures a fair return to investors, provides workers with opportunities for meaningful work, supplies good-quality products at reasonable prices and pays taxes honestly. In addition, it voluntarily funds educational programmes for disadvantaged children and provides assistance to communities affected by natural disasters. Answer the following questions: **1** Identify the kind of social responsibility represented by providing goods and services demanded by society and selling them at a profit. **2** State the kind of social responsibility reflected in paying taxes honestly and operating within the law. **3** Identify the kind of social responsibility represented by voluntary assistance to disaster-affected communities. **4** Explain any two responsibilities towards different interest groups demonstrated in the case.
5	After a life-changing internship at the Make-A-Wish Foundation, Jessica Ekstrom decided she wanted to continue helping children with life-threatening illnesses by starting her own business. Her company, Headbands of Hope, sells made-in-the-U.S. headbands and donates a dollar of each sale to childhood cancer research through the St. Baldrick's Foundation. 1. Identify the concept discussed above. 2. Write any 2 arguments in favour of social responsibility. 3. Explain any 2 arguments against social responsibility.
6	X Ltd. Is a leading manufacturer of hair oil. The product is not genuine but the company mislead consumers through false advertising. Is the company showing socially desirable behaviour?
7	Shahid a wholesaler selling rice, stopped the supply of his product in order to raise the demand and then supplied rice at higher prices. Is he showing socially desirable behaviour?
8	The government banned the running of an industry near the famous monument – Taj Mahal. But Bindals Ltd. does not go by the order of government and continue operating there. Is the business showing socially desirable behaviour?